



## **Operating Environment and Security Statement**

Wiley's Electronic Profile Information Center (EPIC) family of web sites is located at [www.inscape-epic.com](http://www.inscape-epic.com) and <http://admin.inscape-epic.com>.

The server systems are located in 2 geographically separate sites in the Midwest region to allow for localized disaster endurance. These sites offer high security, limited access environments utilizing biometric scanners, passcodes and magnetic security cards in addition to onsite security staff with twenty-four hour video surveillance. The state-of-the-art hosting facilities also provide redundant Internet connections and emergency power generators as well as high speed dedicated LAN connections between facilities to allow for data replication in real-time should we have to host from the secondary location.

The sites are hosted on multiple Dell servers utilizing the latest in virtualization technologies. The application servers are load balanced to provide for optimal response time and maximum system availability. Separate redundant Dell servers provide database services utilizing Microsoft SQL Server.

Dedicated secure gigabit connections are utilized between the web servers and the database servers. All other internal networking is handled by high-speed redundant multi-path equipment to provide reliable and fast communication between devices.

All Servers and network equipment are under 24/7 real time monitoring. They receive routine updates and security patches as available to maintain health and stability allowing for maximum uptime.

All critical data is replicated continuously off-site and regularly scheduled back-ups are performed for all data, in addition to an on-site back-up database server which is available in the event of a major hardware malfunction.

Security for the outside networks is provided via state-of-the-art redundant hardware Firewalls and software Anti-virus protection.

A limited number of Wiley employees have access to the machines or facilities and strict password policies are enforced.